

Dear House Energy Committee Members,

My battle with DTE began in October 2014. When we learned of the faults and issues early on what the supposed new AMI – Smart Meters radiate. My decision was made based on lots of research to avoid having this device placed on my property. I immediately locked out my analog meter to prevent the unauthorized install that was being perpetuated by DTE. Basically, doing installations without any homeowner knowledge what so ever.

After numerous letters from DTE and multiple visits by DTE personal, to exchange our analog meter for the AMI – SMART meter, we continually vehemently refused its install. We were now on DTE's radar.

We received multiple letters from DTE, the first on December 27, 2016. Which cited MPSC rule 460.136, a utility may shut off service for health or safety. What a crock of baloney. Analog meters have been in service for decades without not even one case I could find on the internet or anywhere else of a failure causing fire or other damage. How could DTE even stand on the premise that these are unreliable, unsafe and are deemed a hazard.

Second letter arrived August 3, 2017. Again, the letter cited the MPSC rule 460.136 for reasons of health or safety. Your service will be disconnected on or after August 21, 2017.

Third letter was handed to me by DTE personal August 21, 2017. They had arrived at my residence with 3 DTE vehicles, 1 LECOM vehicle which is DTE's contractor. The Chesterfield Police were called and arrived at 11:20 am. After about 90 minutes of discussion between 3 police officers, 2 patrol officers and 1 sergeant. Because none of them had ever dealt with this kind of situation. They were there to basically keep the peace. DTE eventually and LECOM personnel disconnected my power at the pole for refusal of the Smart Meter. Their position as stated in the letter was quote "During a recent visit to the above address, we found that a locking device was installed that prevented us access to our metering equipment. This condition is unsafe for you family and your neighbors. Pursuant to MPSC Rule 460.136 a utility may shut off service temporarily for reasons of health or safety. For these reasons your electric service has been disconnected."

At the time of my DTE/LECOM power disconnect, my account with DTE had over a \$100.00 credit.

I have full audio and video on CD recorded by the police department. Obtained by filing a FOIA request.

So, my point is this, individuals that do not pay their utility bills have move rights that those that do, against a utility shutting down people's power.

DTE has been allowed to run over individual home owners' rights far to long.

I also contacted the Michigan Attorney General's Office of Bill Schuette, receiving a response on October 11, 2017.

My complaint was sent to the Michigan Agency for Energy, State Response Division, Compliance and Investigation Section.

I called the number referenced in the letter – And was told that they only handle complaints from the utility companies, citing DTE and Consumers Power.

I found out why – this agency is under the umbrella of the Michigan Public Service Commission.

So, what recourse do we have as homeowners to object to something we deem as a health, fire, surveillance hazard on our property.

Virtually none. DTE does what it deems fit, we have no protections with the MPSC, the Attorney General's Office kicked the can down the road.

That is why we are here. You, our legislators are our only and last arena to lend aid the homeowners that demand a choice. Instead of having DTE dictate what is put on our homes.

We lived on a portable 5000-watt generator for 99 days. While I relocated my service entry point on my home from the outside wall of my master suite, to the farthest point I could go that a permit would allow on my attached garage. The project cost me roughly \$1500, in materials, permitting, and gas to run the generator about 8 to 10 hours a day. We finally had our power restored on November 27, 2017, with the install of the Radio Off - Opt Out Meter.

I am not fond of this solution and will keep on pressing for passage of house bill 4220. Looking forward to homeowners having the right to choose what is placed on their property, preferably analog!!!!

Regards,
Mr. Adrian M. Wegener



DTE Energy

December 27, 2016

IMMEDIATE REPLY REQUIRED

Mr. Adrian Wegener
52217 Palm Ct
Chesterfield, MI 48047-4569

Regarding: 52217 Palm Ct, Chesterfield, MI 48047-4569

Dear Mr. Wegener:

This is a follow-up to our letter informing you that the Michigan Public Service (MPSC)-approved DTE Electric Company's proposed plan to offer residential customers an opt-out of our Advanced Metering Infrastructure (AMI) Program. Our letter provided you with the requirements for opting out and instructions to contact us if you would like to participate in the Opt-Out Program. Additionally, the letter clearly stated that if you do not contact us to enroll in the Opt-Out Program, we will proceed with the installation of the advanced meter.

DID YOU "DTE" NOTIFY ME "THE" HOMEOWNER AS TO WHEN THIS VISIT TOOK PLACE.
During a recent visit to the above address, we found that a locking device was installed that prevented us access to our metering equipment. This condition is unsafe for your family and your neighbors. Pursuant to Michigan Public Service Commission (MPSC) Rule 460.136, a utility may shut off service temporarily for reasons of health or safety. **For these reasons, your electric service will be disconnected on or after January 9, 2017, if you do not remove the locking device and contact us immediately so that we can proceed with the installation of the advanced meter.** If your service is interrupted, you may be required to pay a reconnect fee to have your service restored.

To prevent interruption of your electric service, please remove the locking device and call us at 1.800.441.6698 to arrange to have the new advanced meter installed. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us. This program allows for a non-transmitting (radio off) advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

Thank you for being a valued DTE Electric customer.

Sincerely,

DTE Energy



DTE Energy

August 3, 2017

IMMEDIATE REPLY REQUIRED

Mr Adrian Wegener
52217 Palm Ct
Chesterfield, MI 48047

Regarding: 52217 Palm Ct, Chesterfield, MI 48047

Dear Mr Wegener:

This is a follow-up to our letter informing you that the Michigan Public Service (MPSC) approved DTE Electric Company's proposed plan to offer residential customers an opt-out of our Advanced Metering Infrastructure (AMI) Program. Our letter provided you with the requirements for opting out and instructions to contact us if you would like to participate in the Opt-Out Program. Additionally, the letter clearly stated that if you do not contact us to enroll in the Opt-Out Program, we will proceed with the installation of the advanced meter.

During a recent visit to the above address, we found that a locking device was installed that prevented us access to our metering equipment. This condition is unsafe for your family and your neighbors. Pursuant to Michigan Public Service Commission (MPSC) Rule 460.136, a utility may shut off service temporarily for reasons of health or safety. **For these reasons, your electric service will be disconnected on or after August 21, 2017, if you do not remove the locking device and contact us immediately so that we can proceed with the installation of the advanced meter.** If your service is interrupted, you may be required to pay a reconnect fee to have your service restored.

To prevent interruption of your electric service, **please remove the locking device and call us at 1.800.441.6698, and press prompt #2** to arrange to have the new advanced meter installed. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us. This program allows for a non-transmitting, (radio off) advanced meter to be installed and the following fees will be assessed to your account.

- \$67.20 AMI Opt-Out Initial Fee
- \$9.80 AMI Opt-Out Monthly Charge

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

Thank you for being a valued DTE Electric customer.

Sincerely,

DTE Energy



DTE Energy

IMMEDIATE REPLY REQUIRED

August 21, 2017

Mr Adrian Wegener
52217 Palm Ct
Chesterfield, MI 48047

Regarding: 52217 Palm Ct, Chesterfield, MI 48047

Dear Mr Wegener:

Your electric service has been interrupted for safety purposes. Please remove the locking device and call us at 1-800-441-6698, and press prompt #2 to arrange to have the new advanced meter installed and for power restore. Our office hours are Monday – Friday from 8:30 a.m. to 4:30 p.m.

During a recent visit to the above address, we found that a locking device was installed that prevented us ~~access to our metering equipment. This condition is unsafe for your family and your neighbors.~~ Pursuant to Michigan Public Service Commission (MPSC) Rule 460.136, a utility may shut off service temporarily for reasons of health or safety. For these reasons, your electric service has been disconnected. You may be required to pay a reconnect fee to have your service restored.

If you would like to enroll in our Opt-Out Program, make us aware of that decision when you contact us and a non-transmitting advanced meter will be installed.

Please note that providing access to our metering equipment is not optional-it is a requirement that customers must comply with, and we appreciate your cooperation.

Thank you for being a valued DTE Electric customer.

Sincerely,

DTE Energy

